

MANAGED SERVICES



LOCATIONS

IN CLIENT OFFICES
EVERYTHING FROM

RECEPTION
COURIER DESK
IMAGING BUREAUS
CREATIVE DESIGN
PRINT ROOMS



25'000
CLIENTS SERVED
EVERYDAY



60+

REPORTS GENERATED
DAILY AT **NO CHARGE**

25'000
AVERAGE NUMBER OF MAIL
AND COURIER PACKAGES
HANDLED MONTHLY



CUSTOMER
SATISFACTION



99.87%
JOB ACCURACY RATE

15 *MINUTES*
AVERAGE LENGTH OF TIME
TO DELIVER A PACKAGE



WEST CANADIAN
MANAGED SERVICES

600 PRINT FLEET DEVICES MANAGED



**WEST CANADIAN
MANAGED SERVICES**

West Canadian Managed Services

Our Managed Service Centres will transform how you think about your costs and services. We provide customized on-site printing, scanning and mail facilities right in your office. We will design and tailor our services to meet your specific needs and improve the level of service you experience. By combining our experience, proven processes and the right people—we will reduce your costs and improve service levels while giving you access to state of the art technology and equipment.

You get the power of data.

We show you the real costs of printing in your organization. We provide you with your cost allocation, key performance indicators and will show you the cost savings achieved with our precise reporting. You will be able to choose how often you receive your data and how much information you want included. We give the power to you with access to your reporting any time. Our reporting capabilities are second to none and you will see in real time where you are saving.

You gain our experience.

Our proven model ensures that your business has no downtime. We apply our forward thinking processes to create efficiencies, decrease turnaround times, increase cost effectiveness and improve Service Level Agreements (SLAs).

By duplicating over 10 years of experience within your facility, we will re-engineer your services to implement cost savings initiatives that best utilize your resources.

You get a partner.

Our focus is your business. As your partner we work with you to discover your challenges and give you a choice of solutions. We will constantly be looking for process improvements and efficiencies that save you money and give you the best product and service.

ENJOY THESE BENEFITS

- Focus on your core business
- Transform your services
- Ensure security and privacy
- Increase cost savings
- Access to the latest technology
- No capital expenditure, lease or rental payments
- No supplies to purchase and inventory
- No maintenance agreements to deal with
- Staffing issues eliminated

Print Service • Printer Fleet Management • Document Management
Mailroom Services • Clerical and Administrative Support